## ProDeploy Enterprise Suite Which enterprise choice is right for you?

|                     |  | Basic<br>Deployment | ProDeploy | ProDeploy<br>Plus |
|---------------------|--|---------------------|-----------|-------------------|
| Pre-<br>deployment  | Single point of contact for project management                                   |                     | •         | In-region         |
|                     | Site readiness review  |                     | •         | •                 |
|                     | Implementation planning  |                     | •         | •                 |
|                     | Technology Service Manager (TSM) engagement for ProSupport Plus entitled devices |                     |           | •                 |
| Deployment          | Deployment service hours   | Business hours      | 24x7      | 24x7              |
|                     | Onsite hardware installation*  | •                   | •         | •                 |
|                     | Packaging materials disposal   | •                   | •         | •                 |
|                     | Install and configure system software  |                     | Remote    | Onsite            |
|                     | Project documentation with knowledge transfer                                    |                     | •         | •                 |
| Post-<br>deployment | Deployment verification  |                     | •         | •                 |
|                     | Configuration data transfer to Dell EMC technical support                        |                     | •         | •                 |
|                     | 30-days of post-deployment configuration assistance                              |                     |           | •                 |
|                     | Training credits for Dell EMC Education Services                                 |                     |           | •                 |

<sup>\*</sup> Hardware installation not applicable on select software products

