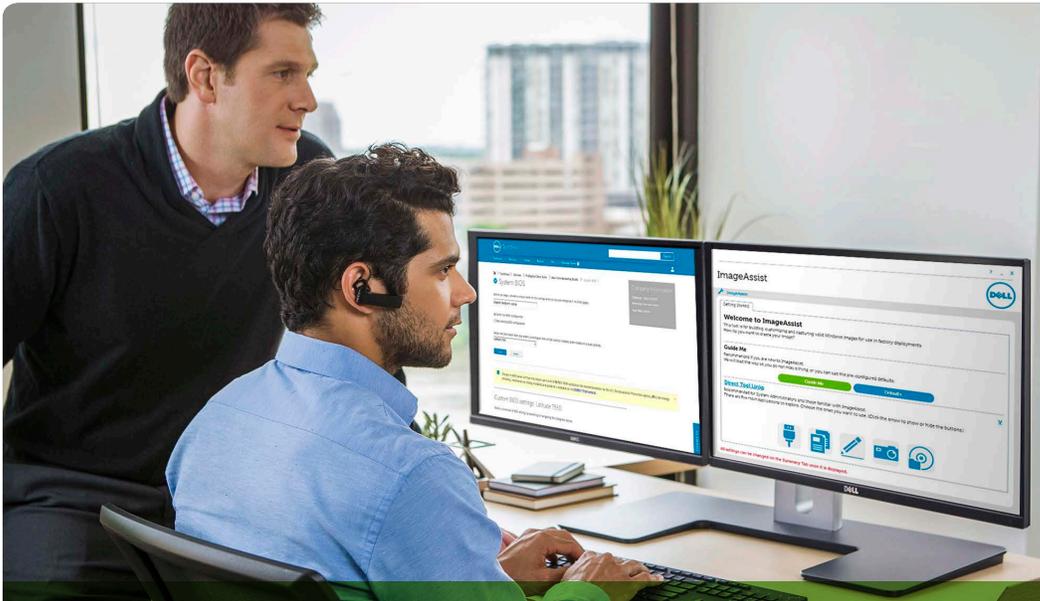# Liberate your IT staff from time consuming deployment tasks.

Performing configuration services in the factory reduces desk side set up time onsite

Dell ProDeploy for Client Systems

Get a reliable deployment that puts time and money back in your pocket so your IT staff can focus on more critical initiatives. We deploy new technology every day so, in addition to being fast and thorough, we avoid common mistakes that can result from infrequent execution. As a result, our deployment engineers can maintain reference architectures and best practices which are integrated into our planning processes.

On day one, you will get an engagement manager who will be your single point of contact for planning, configuration, installation and knowledge transfer. With ProDeploy, you will experience a shift from a labor intensive implementation to a light-touch deployment.
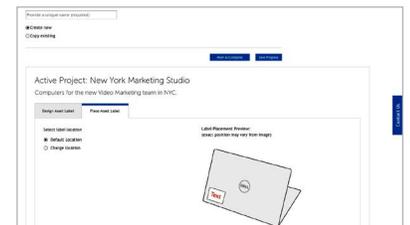
TechDirect puts full control in your hands and real-time status updates at your fingertips

You can direct every aspect of your deployment project via the TechDirect portal. Define the scope of your project, make changes and configure your systems. Then save your configurations as a template for use on future orders.

Configuration tasks are saved in Service Intelligence and automated in the factory which improves consistency and reduces the number of tasks and the amount of time that must be s spent onsite. We can even schedule installations after hours or on weekends. All of which minimizes employee down time. Throughout the entire project, you'll have access to real-time status updates whenever you want,from wherever you are.

If you choose Imaging, you can download Image Assist from Service Intelligence. This state of the art imaging technology can reduce the time you spend creating cross-platform images. When you finish, use Service Intelligence to upload your new image and we will dynamically update it with the latest drivers as they are released.

Your engagement manager monitors your TechDirect activity and coordinates Dell resources to act upon your direction as you provide it. Feel more comfortable with a conversation? Your engagement manager is available to work directly with you at any time throughout the entire project.

TechDirect makes it easy to select your asset tag and its placement on your system.

Provisioning for VMware® Workspace ONE™ yields a low-touch deployment and instant productivity.

Enjoy the flexibility of 24x7 onsite installation. We can install systems after hours or on weekends which further limits disruption to day-to-day productivity.

Our best practices ensure a reliable deployment which helps reduce post-deployment spikes in help desk calls. This saves your IT staff time and improves employee satisfaction. Finally, to ensure you don't have to start from scratch the next time, we document the entire project and save it in TechDirect so you can reference it at your convenience.

Experts
- Deployment engineer develops implementation plan
- Single point of contact for project management

Insights
- BIOS configuration
- Asset tagging and reporting completed prior to shipping
- Imaging prior to shipping, WIM, ISO, or ImageAssist
- Load a generic image
- Provisioning for VMware Workspace ONE

Ease
- TechDirect self service portal for configuration and status updates
- 24x7 onsite installation

Trust Dell and our partner experts to lead all aspects of deployments including planning, configuration, installation, and knowledge transfer.

ProDeploy Client Suite includes:

ProDeploy Plus provides every task required to get new PCs from factory to desk, up and running. You will also get 30-day post-deployment support, 24x7 installation, data migration as well as training credits which can be used to help your IT staff keep their skills up-to-date and adopt new technology quickly.

ProDeploy liberates your IT staff from time consuming deployment tasks. New PCs are configured prior to delivery and onsite installation is done during or after hours.

Basic Deployment accelerates PC deployment by reducing the configuration tasks that otherwise would be performed onsite.

For more information about ProDeploy, please contact your sales representative.

D∕∕LL
Technologies